

Working with tricky kids and tricky people

Presented by Andrew Fuller

PROGRAM OVERVIEW

You know them. You've worked with them. They've ranted at you, twisted you like a rag doll or sneakily set you up.

Tricky people are found in every setting of life: work, school, home and even worse in romance.

This workshop will help you to identify the common types of tricky people:

- Blamers and whingers
- Back stabbers and white anters
- Bullies and tyrants
- Avoiders
- The High and Mighty's
- Controllers and seriously self obsessed
- Poor Communicators.

If you have ever met any of these people, it is time to step over to the dark side of life for a bit and learn ways to work with them.

PROGRAM DETAILS

Identifying your opponent and working with tricky people:

- Know your personal style of dealing with tricky people and tricky kids
- Common strategies for handling difficult conversations and interactions
- Identifying your CHILLPILL - a way of handling tricky people
- Moving from upset into action
- Relationship styles - why some relationships get into a muddle and what to do about them
- Working on yourself
- Developing skills for a positive future.

This workshop will also assist you in being able to:

- Recognise the six most common clusters of behaviours seen in tricky kids
- Recognise from your own reactions what type of tricky kid you are dealing with
- Plan an effective intervention so that you can enable tricky kids to broaden and flourish
- Recognise common conflict clash points and how to side step them
- Establish a calmer and more resilient classroom or home life
- Develop strategies for tricky kids, parents and spin doctors.

With over twenty-five years of working with tricky kids and people as well as workshops with thousands of teachers of tricky kids, it is anticipated that following this workshop you will be able to put into action the strategies you have learnt.

ABOUT THE PRESENTER

Andrew Fuller is a Clinical Psychologist and Family Therapist Fellow, Departments of Psychiatry and Learning and Educational Development University of Melbourne, Ambassador for Mind Matters Member, National Coalition Against Bullying and a principal consultant to the national drug prevention strategy REDI, the ABC on children's television shows.

Andrew has recently been described as an "interesting mixture of Billy Connolly, Tim Winton and Frasier Crane" and as someone who "puts the heart back into psychology". As a clinical psychologist, he works with many schools and communities in Australia and internationally, specialising in the wellbeing of young people and their families.

Andrew highlights the concept of "resilience" which offers a coherent framework for the creation of schools that are sensitive to the developmental needs of young people and their teachers. Andrew describes resilience as "the happy knack of being able to bungee jump through the pitfalls of life - to rise above adversity and obstacles".

Dates Tuesday 23 February 2010

9.30am - 4.00pm

Venue

CSE
Mercer House
82 Jolimont Street
East Melbourne VIC 3002
Melways Ref: 2G B6

Cost

\$297 (inc GST)
Cost includes program materials, morning/afternoon tea, and lunch.

RSVP

Wednesday 10 February 2010

Parking

As parking in the area is mainly 1 and 2 hour, it is advisable for participants to use public transport. CSE is a 5 minute walk from trams and trains. There is all day parking at the Melbourne and Olympic Park, Entrance D, Swan Street for \$10.00 per entry (subject to availability).



R E P L Y F O R M

This document will be a TAX INVOICE for GST once payment is made.

I/We wish to participate in the workshop **Working with tricky kids and tricky people**, to be held on Tuesday 23 February 2010, 9.30am - 4.00pm, at CSE, Mercer House, 82 Jolimont Street, East Melbourne.

Please complete the registration details below. Confirmation notification will be by return email. Tick the boxes if you would like to receive regular email updates from CSE

First Name	Last Name	Email	
<u>1</u>			<input type="checkbox"/>
<u>2</u>			<input type="checkbox"/>
<u>3</u>			<input type="checkbox"/>
<u>4</u>			<input type="checkbox"/>
<u>5</u>			<input type="checkbox"/>
<u>6</u>			<input type="checkbox"/>

School _____

Address _____ Postcode _____

Phone _____ Fax _____

School email _____

RETURN TO:

Please complete and forward this form with your remittance to:

Melinda Spiteri
 or Christina Batson
 CSE
 Mercer House
 Level 1, 82 Jolimont Street
 East Melbourne VIC 3002

Phone: 03 9654 1200
 Fax: 03 9650 5396

Please fax your completed form to Melinda or Christina on 03 9650 5396. The cheque made payable to CSE should be forwarded separately.

PAYMENT DETAILS:

For this document to be a TAX INVOICE for GST the following information must be completed in full and payment made.

No of staff attending: _____ @ \$297 (inc GST) = \$ _____

RSVP:

Wednesday 10 February 2010

\$270 + \$27 GST = \$297